



Annual Review 2017/18
Development and Delivery Plan 2018/19





Chair's Introduction

We are in our final year of the Warwickshire Health and Wellbeing Strategy 2014-18. During this time we have seen significant change in the sector both within Warwickshire and nationally, together with the challenges of increasing demand and pressure on resources. The Health and Wellbeing Board and Executive Team are rising to the challenges by working more closely with Coventry and other partners, particularly through the joint Health and Wellbeing Board, now called the 'Place Forum'. There is an increasing focus on prevention and self-help; a move to place-based working to better target the needs of local communities; and greater integration of services. The Place Forum is helping us work together to meet these system-wide challenges.

This document presents both a review of the achievements we have made with partners over the past 12 months and the focus for our important work in 2018/19. We will build on the good work so far moving forward to 2018/19, with a strengthened commitment to increase the impact and delivery of improvements to our communities. It is important that we keep a focus on our priority areas in next year with greater energy so that people can really see a difference in services. Together with Partners we will have a greater focus on preventative activities to help people keep healthy;

improve housing and wellbeing; ensure early help for vulnerable children; join-up services wherever possible; and focus on adding value to acute service redesign. 2018/19 will also see the launch of exciting initiatives such as the Year of Wellbeing across Coventry and Warwickshire, and the rollout of place-based needs assessments to understand local needs and provide services that are important.

We will also refresh our Health and Wellbeing Strategy ready for early 2019, seeking to align with other key elements in the health and wellbeing system. These elements include the work of the joint Place Forum with greater integration and a common set of principles, outcomes and design; the design of the Year of Wellbeing and a shared narrative around prevention; and the commissioning intentions of the CCGs. Joining up these important areas as a coherent whole presents a huge opportunity moving forward.

These are exciting and challenging times and we will strive to further reduce health inequalities and strengthen our communities to improve health and wellbeing across Warwickshire. As a Health and Wellbeing Board we have a role in leading and shaping this agenda.



Cllr Izzi Seccombe
Chair of the Health and Wellbeing Board
Leader of Warwickshire County Council



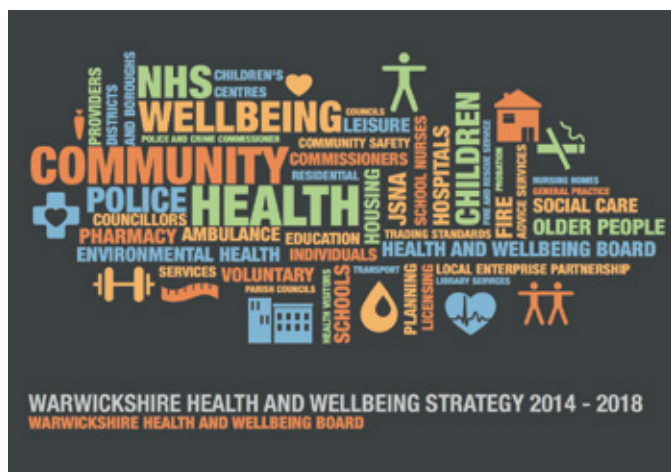
How this document works

The Health and Wellbeing Strategy 2014–18 outlines the three priorities of:

- Promoting independence
- Building community resilience
- Integrating and working together.

These priorities are supported by 18 outcomes to improve Health and Wellbeing in Warwickshire.

This Annual Review highlights the achievements of last year, and also sets the focus for 2018-19.



Our Annual Review 17/18

Our annual review highlights the achievements of all HWB partners in delivering outcomes, with particular focus on the 17/18 work programme.



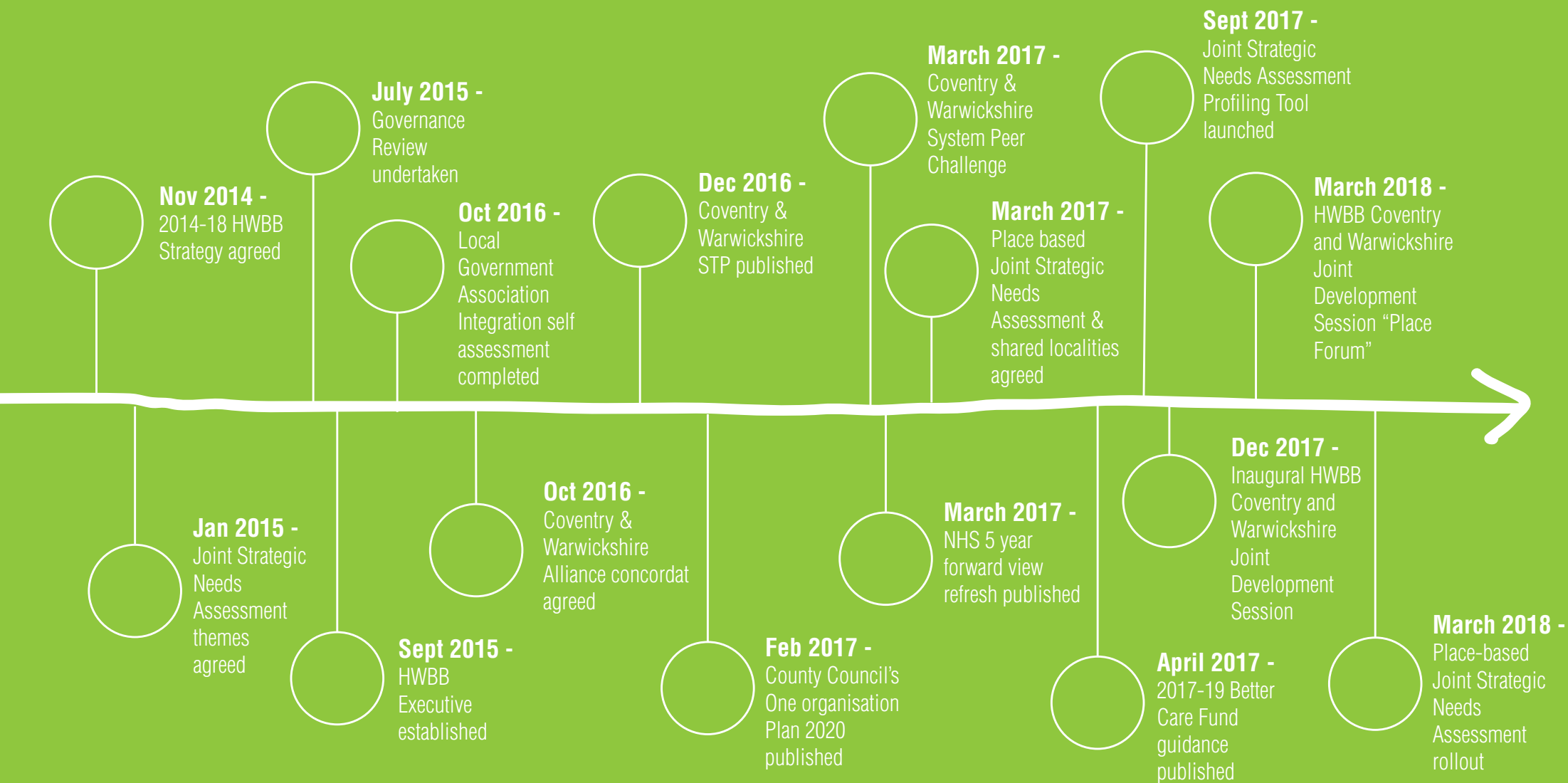
Our Delivery & Development Plan 18/19

The HWBB has a strategic role but needs to be assured of delivery of outcomes. The Delivery Plan focuses on the priority areas for 18/19 as well as the statutory duties of the Board and areas of regular reporting.





Our journey so far





What we have achieved in 2017/18?

Area of Focus 1 - Making prevention everyone's business

- Joint Place forum established with Coventry with a focus on prevention - Proactive & Preventative programme in place, including Local Government Association (LGA) Upscaling Prevention pilot, and planning for the Year of Wellbeing
- South Warwickshire Foundation Trust (SWFT) proactive care project in Warwick with local charities, visiting housebound patients and residents at Park View Care Home, reducing unplanned admissions to hospital by 100 in 6 months
- District and Borough Councils delivering initiatives to encourage physical activity e.g. Active Aging programme in Stratford, and activities to prevent loneliness and isolation amongst older people in Warwick
- Safeguarding and Make Every Contact Count (MECC) training for staff is helping them be more prevention focused and signposting to other agencies where support is needed
- Heart Shield project funded by Public Health and Fire and Rescue in Warwickshire delivered training in emergency life support skills and heart health messages to 3,700 children in 15 secondary schools

***What's next in
2018/19?
2019 launch of Year
of Wellbeing***

Area of Focus 2 - Improving Housing and Wellbeing

- Housing Partnership Board is making good progress on its 2 year work programme, helping agencies work better together to give information and advice, resolve queries/issues more quickly, and supporting quicker hospital discharges with stronger links to the healthcare system
- HEART – Home Environment Assessment Response Team is supporting customers to remain in their homes that are safe, warm and without hazards by providing adaptations and speeding up the processing of grants
- District and Borough Councils are improving the housing stock, training housing staff in MECC to help signpost/refer to other agencies, and providing extra support to vulnerable tenants
- Warwick District Council are working closely with the Fire and Rescue Service on high rise housing stock, providing information and advice to residents

***What's next?
Year 2 of Housing
Partnership Board
work programme***



What we have achieved in 2017/18?

Area of Focus 3 - Early help for vulnerable children

- Early help Action Group set up in WCC to provide a more proactive service, supporting over 1600 children and young people in 2017-18, and preventing referrals to Child and Adolescent Mental Health Services (CAMHS), evictions, family breakdowns, families needing social care intervention and truancy
- Family Information Service provided valuable advice to families on areas such as childcare,

with positive feedback "Everybody coming together and supporting our family"

- Priority Families Programme supported 2586 families in 2017-18, above its target
- Children's Transformation Board set up to bring together services and ensure that all children and families can access early help services as soon as they need them

- District and borough councils providing valuable support to families e.g. budgeting, debt counselling, and improved life skills
- Health assessments developed for young carers
- WCC Public Health providing support for families with parent-infant mental health issues

What's next?
Establish children's champions. Broader service offer at Children and Family Centres

Area of Focus 4 - Integration and colocation of services

- Many services being delivered in partnership to provide a more joined up approach e.g. Multi Agency Safeguarding Hub (MASH), Family Information Service (FIS), Prevention of Homelessness Improving Lives (PHIL)
- 'Let's Talk' Hubs launched in Alcester, Studley, Bidford on Avon, Brownsover, Rugby and

Atherstone to help signpost customers to services

- Multiagency Smart Start Strategy launched
- HomeFirst providing more joined up approach to reablement and intermediate care services, for those who have experienced an unexpected change in health

- District and Borough councils working with voluntary and community sector on preventative work with communities
- Initial mapping of all transformation work by HWB and partners

What's next?
Mapping of prevention work across Coventry & Warwickshire in Year of Wellbeing

Area of Focus 5 - Adding value to acute service design

- The Better Health, Better Care, Better Value (BHBCBV) programme is making progress on a range of projects including urgent and emergency care, upscaling prevention, maternity services and mental health.
- Out of Hospital programme launched to provide services in the right place at the right time, as close to home as possible, and reduce pressure on A&E. It covers a range of services e.g. occupational therapy, community emergency response teams, dietetics, specialist palliative care community nursing, physiotherapy and podiatry

- Midwives and obstetricians from the three maternity units have worked with health commissioners to improve choice and safety, in line with the national Better Births report. The Saving Babies' Lives care bundle is in place in all three hospitals. Family hubs are included in the considerations for improving choices for women and families.
- NHS Diabetes prevention programme rolled out from April 2018
- Plans developed to improve stroke services across Warwickshire

- A range of mental health and emotional wellbeing programmes have been set up, working with patients, carers and staff, to provide the right support, at the right time, for people experiencing mental health problems, including dementia. We will also continue to develop and enhance efforts and interventions to reduce the rates of deaths by suicide in the County.

What's next?
Regular updates on BHBCBV and Out of Hospital programmes to the HWBB





What we have achieved in 2017/18?

Delivering our Statutory Duties

Delivery of Place based JSNA

The Joint Strategic Needs Assessment (JSNA) provides valuable information on health and wellbeing needs across Warwickshire. Until recently, this was based around themes e.g. mental and physical wellbeing. In 2017 we moved to a place-based approach, bringing together evidence from a range of partner sources to help us understand health needs and inform the commissioning of services more at a local level. A 'profiling tool' was introduced in September 2017 providing an overview of each area, and the rollout of place based needs assessments began in Atherstone. This approach is now being introduced across Warwickshire, with the first phase underway.

What's next?
Delivery of Waves 1&2 (10 needs assessments)

Pharmaceutical Needs Assessment (PNA)

The Pharmaceutical Needs Assessment (PNA) looks at the pharmaceutical services provided in Warwickshire, including dispensing of prescriptions by community pharmacies, dispensing GPs and other providers, and other services available from community pharmacies. It was carried out in 2017-18 and showed pharmacy provision is sufficient, but there were local variations. A Pharmacy Steering Group is now being set up to progress and monitor the recommendations.

What's next?
Pharmacy Steering Group to be formed

Endorsing commissioning intentions

Each year commissioners are required to set out their priorities for the coming year and how they will improve the health of the communities they serve. In Warwickshire, the 3 Clinical Commissioning Groups (CCG's) are Warwickshire North, South Warwickshire and Coventry & Rugby. Their commissioning plans were all endorsed by the Health and Wellbeing Board in September 2017.

What's next?
HWBB endorse Commissioning Intentions Sept 2018





What we have achieved in 2017/18?

Regular Reporting Areas

Better Care, Better Health, Better Value programme

The BHBCBV programme is the name of Coventry and Warwickshire's Sustainability and Transformation Partnership. Progress is being made on the following work programmes:

- Upscaling Prevention – with support from the LGA, developing community capacity, and the Year of Wellbeing
- Maternity and paediatric services
- Mental health and emotional wellbeing
- Planned care
- Productivity and efficiency
- Urgent and emergency care
- Enabling work programmes: estates, digital transformation and workforce

***What's next?**
Reporting on
progress*

Warwickshire Cares Better Together Programme

Warwickshire Cares Better Together Programme is making progress on its aims to:

- Improve transfer of care from hospital e.g. improved approach to domiciliary care
- Reduce non-elective admissions e.g. by supporting carers to avoid crisis situations and hospital admissions
- Reduce long term admissions to residential and nursing care e.g. Integrated Community Equipment (ICE) which has gone from strength to strength over the last 12 months. ICE delivers a 7 day/same day service and both have seen significant growth in the number of requests from the Acute sector supporting people to be discharged earlier and/or avoiding admissions to residential care
- Improve the effectiveness of reablement services – looking at leading-edge assistive technology to optimise hydration and medication to reduce falls

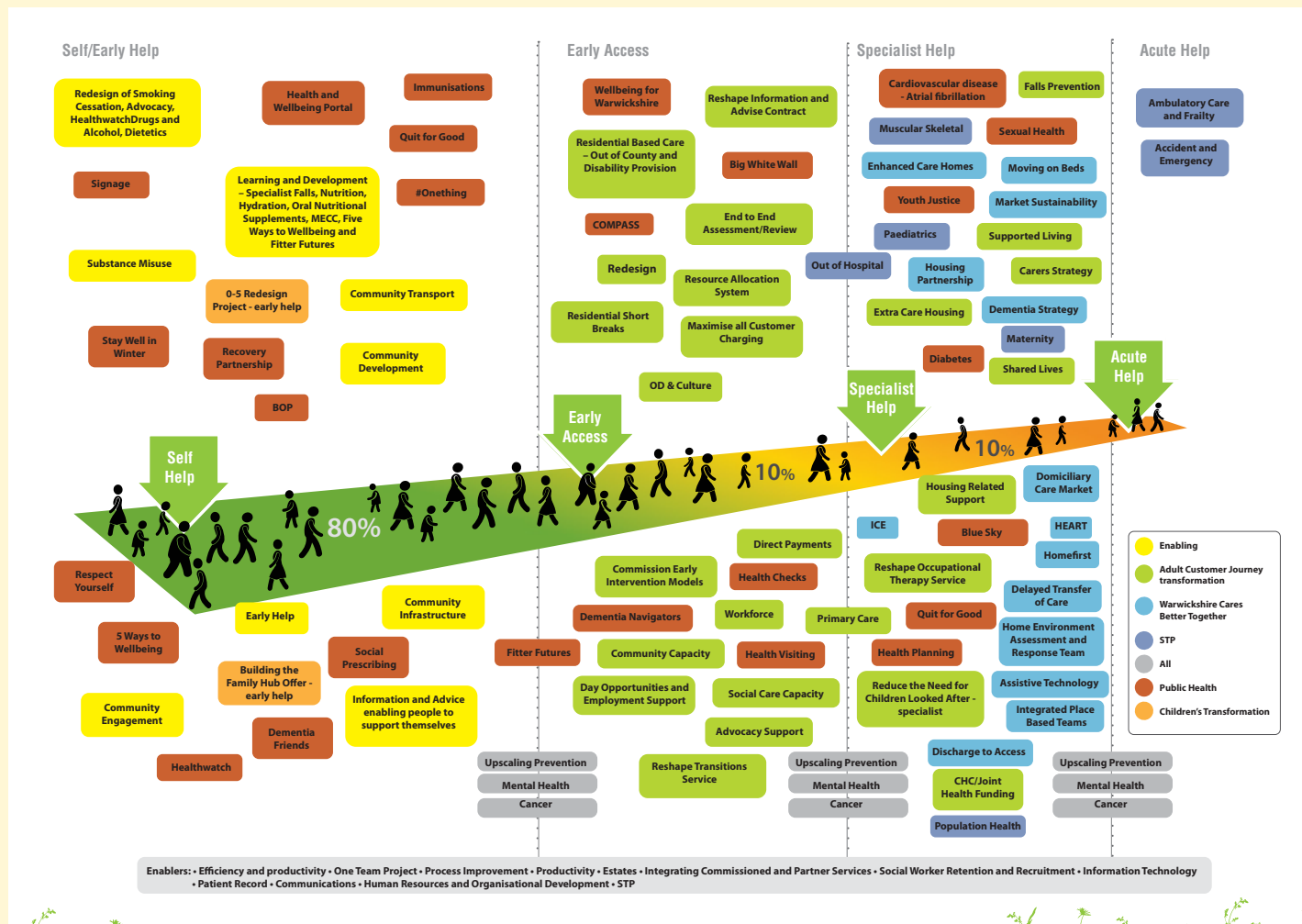
***What's next?**
Reporting on
progress*

Further detail on what we have achieved is provided in the companion document "Improving Health and Wellbeing in Warwickshire - Case Studies 2017/18".



Working together to achieve our priorities ...

Our shared model shows the amount of current activity within the system and how partners are contributing to health and wellbeing outcomes in Warwickshire



Working Together - Development Programme

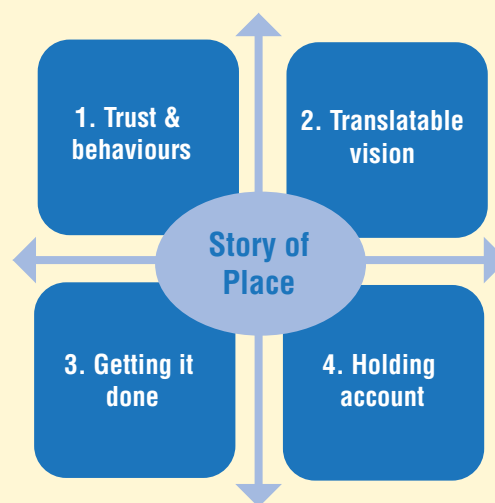
In support of their role as system leaders, the HWBB has continued to invest in developing the conditions to enable effective partnership working. In 2017-18 it held joint development sessions with Coventry HWBB, and formed the 'Place Forum' working together with a greater focus on prevention across Coventry and Warwickshire. It has produced a Coventry and Warwickshire Health and Care 'Place Plan', which includes updating the Concordat, developing a system design, greater sharing and visibility of information, a clear focus on prevention to improve health and wellbeing and is promoting the Year of Wellbeing, to launch in 2019.

What's next?

Deliver Place Plan – updated Concordat, Year of Wellbeing, outcomes framework & engagement approach




 **Concordat**



 **Place Plan**



 **Year of Wellbeing**



The way forward...

The Health and Wellbeing strategic priorities are still important:

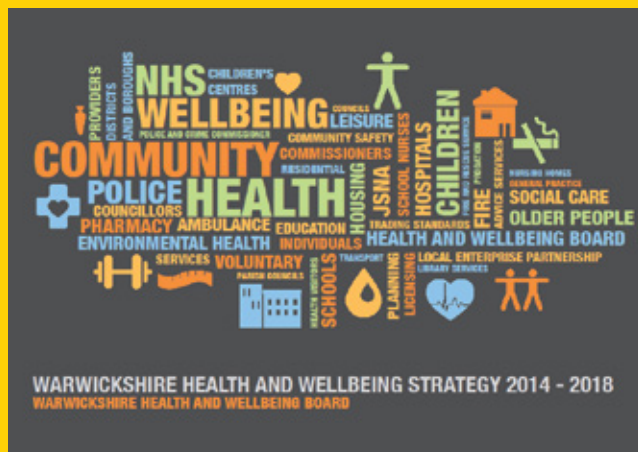
Promoting Independence

Building community resilience

Integrating and working together

Plus a continued focus in 2018/19 on...

- Prevention
- Improving housing and wellbeing
- Early help for vulnerable children
- Integrating services
- Adding value to acute service redesign



Looking ahead – our work programme 2018/19




Areas of Focus

The HWBB will continue to focus in 2018/19 on a number of specific areas which support the wider strategic priorities. These are:

-  **Making prevention everybody's business** – notably the Year of Wellbeing work being led by the joint Place Forum
-  **Improving housing and wellbeing** – through the work of the Housing Partnership Board and our District and Borough Councils
-  **Early help for vulnerable children** – with greater integration and proactive services
-  **Integration of services** – working together to provide a better service to our customers
-  **Adding value to acute service redesign** – including the Better Health, Better Care, Better Value and Out of Hospital programmes



Statutory duties

The HWB Board has a number of statutory duties. In 2018/19 these will include:

-  Delivery of the place based JSNA
-  Pharmaceutical needs assessment – Pharmacy Steering Group to oversee progress on recommendations made in March 2018
-  Endorsement of CCG commissioning intentions, (Public Health and adult social care) in September 2018




Regular reporting

In addition to the areas of focus, the HWBB will receive regular updates on key programmes:

-  Better Health, Better Care, Better Value
-  Warwickshire Cares Better Together

Development programme

The HWBB will continue to work on developing conditions to support effective partnership working. Through the Place Forum it will hold joint development sessions with Coventry HWBB and deliver the 'Place Plan', with a greater focus on prevention for 2018/19. Activities for 2018/19 will include:

-  Refreshing the Concordat
-  Developing a shared outcome framework
-  Refreshing the Communications Strategy.

STOP PRESS - The HWB Strategy to be refreshed in early 2019 in line with other system developments

Board Membership



Warwickshire North
Clinical Commissioning Group



South Warwickshire
Clinical Commissioning Group



George Eliot Hospital
NHS Trust



South Warwickshire
NHS Foundation Trust



Coventry and Rugby
Clinical Commissioning Group



**University Hospitals
Coventry and Warwickshire**
NHS Trust



**Coventry and
Warwickshire Partnership**
NHS Trust



**North Warwickshire
Borough Council**



**Public Health
England**



**west midlands
police and crime
commissioner**



**Philip Seccombe
Police and Crime
Commissioner
for Warwickshire**



